



Splash

*Metro Water
Newsletter
Fall 2019*

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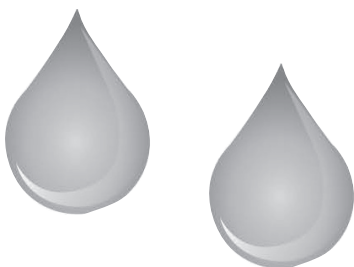
Imagine a Day Without Water

Water is crucial to our survival and is integral to nearly every aspect of our lives. But what would we do if we were forced to go a day without water?

While you are fortunate to be part of a water district that supplies safe, reliable water to over 50,000 people and hundreds of businesses, what would you do if you had no water?

No water to drink, brush your teeth or even to make your coffee. No water to flush the toilet, shower, or do laundry. Firefighters could not put out fires and farmers could not water crops. Some communities in America recently impacted by hurricanes and other natural disasters already know how hard it is to go a day without water, but many Americans take water for granted everyday. How would your routine be impacted? What would you do without this life sustaining resource delivered to your tap 24 hours a day, 7 days a week?

On Wednesday, October 23rd, the US Water Alliance asks everyone to pause and consider A Day Without Water in your life. Together, we can raise awareness about the true value of water by considering how important water is to our lives and finding ways to conserve water for future generations. 💧



TIPS TO SAVE WATER



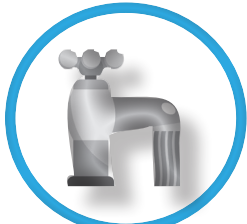
SHOWERS

- * Take showers instead of a bath
- * Install a low-flow shower head
- * Take a shorter shower.



LANDSCAPING

- * Select plants that use less water
- * Water slowly and deeply but less frequently



BRUSHING YOUR TEETH

- * Turn off the water while brushing your teeth



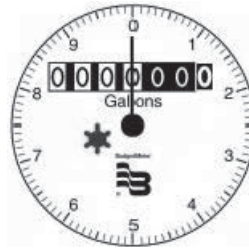
TOILET

- * Check your toilet for leaks
- * Replace old, oversized water guzzling toilets with a high efficiency toilet

DID YOU KNOW? The District offers its single-family residential customers a \$50 rebate with a 1.0 to 1.3 gallon per flush, High Efficiency or Dual Flush toilet. Find the rebate form at: <http://bit.ly/toilet-rebate> ♣

JUST A REMINDER

As a reminder to all customers in the Metro Southwest service areas, the Sensus iPerl meters that use a magnetic read technology will be replaced with a Badger positive displacement meter that mechanically measures water usage. Letters have been sent to all customers in the Southwest service areas.



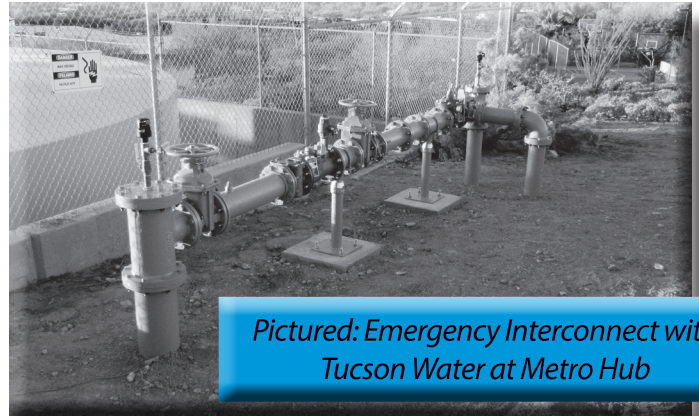
Meters will be replaced by MSI staff who will have identification and will be wearing uniforms and driving vehicles with MSI's company logo. All work will be completed outside of your house. Water could be turned off for approximately 30 minutes while the work is being performed and MSI's staff will attempt to notify you prior to shutting off your water. Meter replacement work will be performed Monday through Friday, 8:00 am to 4:00 pm. ♣



District staff regularly participate in training and continuing education to ensure staff possess the necessary skills to deliver safe, reliable water. The Utility Team recently toured the Central Arizona Project's (CAP) Twin Peaks Pumping Plant to gain insight on operations and maintenance of pumping infrastructure approximately ten times larger than District assets. ♣

DISTRICT + TUCSON WATER = REGIONAL COLLABORATION FOR AN INTERCONNECT AT METRO HUB

The District and Tucson Water maintain their water resources and distribution infrastructure to provide safe, reliable water to customers, and plan accordingly for times of peak water demand. Planned or unplanned outages on certain large transmission lines could present challenges for the District and Tucson Water's ability to meet peak delivery in localized portions of their respective service areas. The water providers throughout the Tucson region are fortunate that the various service areas are often directly adjacent to each other, which presents an opportunity for enhanced reliability through regional collaboration. Tucson Water's and the District's governing bodies unanimously approved an intergovernmental agreement last year for two emergency interconnections. The emergency interconnection with Tucson Water in



Pictured: Emergency Interconnect with Tucson Water at Metro Hub

the Hub service area is already in place to enhance reliability for District customers. Tucson Water will benefit from a future emergency interconnect with the District's Metro Main infrastructure to enhance Tucson Water's reliability in their far northwest service areas. ♠

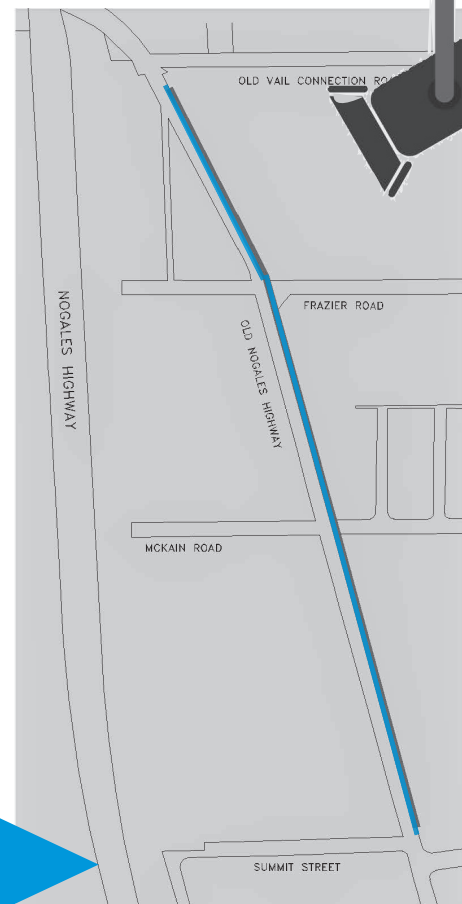
SPOTLIGHT ON METRO SOUTHWEST

OLD NOGALES HIGHWAY MAINLINE REPLACEMENT

As part of the District's capital improvement program, the District's contractor, Innova Engineering, will be replacing the waterlines along Old Nogales Highway between Summit Street and Old Vail Road, which will improve the reliability of service for Metro Southwest - E&T customers since the existing waterline is prone to failure.

Construction is expected to begin early August 2019. The work is scheduled to be complete by early Spring 2020. ♠

Pictured is the project location for waterline replacement





WE DIDN'T FORGET...

Over the years, customers have asked when the Regional Transportation Authority (RTA) Fee would end. For the residential customers with a 5/8-inch meter, this fee is \$3.00 per month and was used to fund the relocation of District water infrastructure impacted by RTA related roadway projects. As promised, the District is very pleased to report the RTA Fee will end in January 2021. ♠



Board of Directors:

Judy Scrivener, Chair
Bryan Foulk, Vice Chair
Jim Doyle, Member
Dan M. Offret, Member
Richard Sarti, Member

Board Meetings:

*Wednesday, October 16, 2019
*Wednesday, November 13, 2019
Monday, December 9, 2019

Board meetings are held at
6265 N. La Cañada Drive
and typically start
at 6:00 p.m.

*Board meetings are typically held
the second Monday of each month.
If the second Monday is a holiday, the
meeting is moved to Wednesday.

HUB STORAGE UPGRADES COMPLETE!

The Hub Storage Site Expansion is now complete. The project included the construction of a new 800,000 gallon water storage tank to replace an existing 186,000 gallon storage tank on the Hub Reservoir site. This storage expansion will augment the existing 250,000 gallon storage tank that was constructed in 2002 and supports the District's mission of providing safe, reliable water to customers. ♠

Office Location:
6265 N. La Cañada Dr.
Tucson, Arizona 85704

Office Hours:
Monday - Thursday
7:30 a.m. - 5:30 p.m.
Friday 7:30 a.m. - Noon

Metro Water offices will be closed:

*Monday, October 14, 2019
Columbus Day*

*Monday, November 11, 2019
Veterans Day*

*Thursday, November 28, 2019
Thanksgiving Day*

*Friday, November 29, 2019
Thanksgiving Friday*

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www.metrowater.com

575-8100

info@metrowater.com



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